

Galileo Green Lane Monitoring – User Manual

Due to the Coronavirus/Covid-19 situation, it is important that goods can move freely through Europe - especially those that fall within the TEN-T (Trans-European Transport) network. The Galileo Green Lane Monitoring app ensures that border crossing waiting times are recorded for the benefit of truck drivers and their dispatchers. By regularly reporting on the state of the border crossing, you are helping monitor the overall situation across the EU and helping truck drivers and their dispatchers make better decisions.

How to get started

- This application requires internet access, either Wi-Fi or mobile data
- Open the Galileo Green Lane Monitoring app by clicking the icon
- Make sure to enable location access if you are requested to

Description of the application

The Galileo Green Lane Monitoring application is used for regular (ideally every 30 minutes) reporting of the state of the border crossing point. The state of the border crossing refers to the estimated time it takes the truck to cross the border.

- There are 3 states:
 - Green: Border crossing takes up to 15 minutes
 - Yellow: Border crossing takes longer than 15 minutes but less than 60 minutes
 - Red: Border crossing takes longer than 60 minutes
- Please apply your expert assessment of the current situation.
- You can add additional information in the form of a photograph and a comment. In the comment you can briefly state the cause of a delay, e.g. car accident, collapse, etc.
- The photograph is an important visual addition that gets shown in the overall map view. It provides a quick understanding of the situation.
- The data that you enter provides a comprehensive picture of the situation at the EU border crossing points
- The entire process of entering information takes on average 30 seconds or less. This includes launching the application, selecting the state of the border, taking a photo, optionally writing a short note and sending the data.
- The state needs to be updated every 30 minutes. Categorising the state only takes a few seconds. You will be reminded every 30 minutes to confirm or change the state.

The application consists of five screens:

- The **main screen** where the data is entered: appears immediately after the application is started and is the only one that needs to be used at the border crossing
- **Map view** to display the overall EU border situation
- **Configuration** screen to change application settings
- **Help** (Support)
- **About** (General information about the app)

The main screen

The main screen contains information on:

1. The last time data was sent to the server
2. An option to select the current waiting time
3. Information about the border crossing and direction of crossing
4. An area to add notes
5. An area to take a photograph



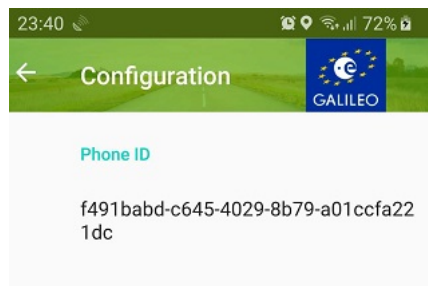
Map view

The **map view** shows a network of European border crossings with a graphical display (using traffic light symbols) of the current waiting time



Configuration

The **configuration** screen contains a Phone ID that identifies a specific phone. You will have to provide this information when contacting Support.



Using the application

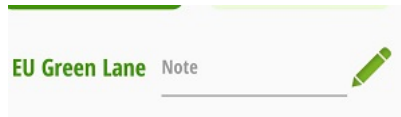
To start, please choose the direction of traffic. If you press the arrow you can change this direction. The arrow shows the flow of traffic into a country. In the example below, the flow of traffic goes from Germany into the Czech Republic.



Then you can select three options to record the waiting time.



Once you have selected **one** of the three traffic lights, you can **optionally** insert a note into the text box to the left of the pencil. E.g. no traffic, congested etc., ideally in English.



To take a photo, you need to press the camera image in the bottom right corner. This opens the camera application.



Take a picture of the situation in landscape mode (hold phone horizontally) and confirm.



Click **SEND** at the bottom of the screen to submit your record.

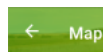


Please try and send an update on the situation about every 30 minutes.

To explore the other application areas from the main screen, you can use the three dots at the top right of the screen.



Select an item from the menu that displays to go to the desired screen. To go back to the main screen, use the upper left arrow.



Contacting support

You can contact support at anytime directly from the phone. We have pre-installed the Signal app onto your device. Just open the Signal app on your phone homepage and call 'Support'.

Thank you for your cooperation to make this pilot successful.

Let's jointly fight Corona!